

3100 S. Durango #106
Las Vegas, NV 89117

Attn: Jeff Howard

Dear Jeff,

We want to thank you for your hard work and diligence in completing the “short sale” of our home. It has been a difficult two years for us and we firmly agree you are the reason our “short sale” was a success. After a year and a half with another agent with no success, you took over our case knowing our mortgage company was going to be a challenge. You said it will be difficult but not impossible.

You kept us updated weekly and sometimes more. If we had questions or concerns, you quickly answered those questions and consistently reassured us that you are doing everything possible to make this “short sale” happen. You especially made us feel that our “short sale” was the only one you were working on even though you were obviously a very busy professional and had many more difficult “short sales” to work.

Your knowledge of how to deal with difficult “short sales” was evident from the beginning. You said it would be tough but not impossible. You were always the optimist when we were the pessimist. You made us feel confident that the end is in sight.

We would be glad to highly recommend you to anyone who is facing a difficult “short sale”. Due to your expert knowledge and your hard work, we will now be able to retire to our home in Oklahoma where we can be closer to our family.

Sincerely,

Charles and Deborah Taylor