



Client Satisfaction Survey

TO: Catarina Freeman

FROM: Jeff Howard, Realtor

We worked together on a project of utmost importance to you – the purchase of your home. Please help me serve you and your friends better by taking a few minutes to complete this survey so I know how my team performed. If you wish to talk to me directly, don't hesitate to call me on my personal cell phone at 702-369-6000.

DIRECTIONS: Please rate your level of agreement with these statements; 10 = Strongly Agree, 1 = Strongly Disagree.	☹			☺				☺		
	1	2	3	4	5	6	7	8	9	10
1. We delivered on what we promised.										X
2. We were accessible when you needed to contact us.										X
3. We listened to you.										X
4. We kept you fully informed during the process.										X
5. You are willing to recommend us to others.										X
6. You would use us again if you needed an agent.										X
7. If you were in charge of my business, what's one thing you'd change? Nothing to change, Jeff Howard is a hell of a agent. Highly Recommend to anyone I know asking about a real estate agent.										
8. What did we do really well? Jeff is patient and well informed in the Las Vegas Market. Easy to work with, and we got exactly what we wanted.										
9. Were you aware that we also service the San Diego, California area?						<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		
10. May we include your comments in our marketing materials?						<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		

Thank You!