



Jeff Howard
Real Estate Group

Committed to *Your* Idea of Home

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Client Satisfaction Survey

TO: Mary Dorais

FROM: Jeff Howard, Realtor

We worked together on a project of utmost importance to you – the sale of your property. Please help me serve you and your friends better by taking a few minutes to complete this survey so I know how my team performed. If you wish to talk to me directly, don't hesitate to call me on my personal cell phone at 702-369-6000.

Please rate your level of satisfaction with these statements, from 1 to 5 stars	☹		☺		☺
	★	★★	★★★	★★★★	★★★★★
1. We delivered on what we promised.					X
2. We were accessible when you needed to contact us.					X
3. We listened to you.					X
4. We kept you fully informed during the process.					X
5. You are willing to recommend us to others.					X
6. You would use us again if you needed an agent.					X
7. If you were in charge of my business, what's one thing you'd change? I really can't think of a thing I would change.					
8. What did we do really well? I liked the feeling of knowing you were always available by phone, email, or texting. I appreciated and valued your weekly updates, even when there was nothing new to report. You delivered on everything you promised. I couldn't be happier with the experience and I would eagerly recommend you to represent anyone planning to sell their home.					
9. Were you aware that will interview agents anywhere in the U.S. for you & your friends and family at no charge? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No					
10. Were you aware that we can also help you with your commercial real estate needs? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No					
11. May we include your comments in our marketing materials? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No					

Thank you!