



Client Satisfaction Survey

TO: Jonathan Chung

We worked together on a project of utmost importance to you – the sale of your home. Please help me serve you and your friends better by taking a few minutes to complete this survey so I know how my team performed. If you wish to talk to me directly, don't hesitate to call me on my personal cell phone

DIRECTIONS: Please rate your level of agreement with these statements; 10 = Strongly Agree, 1 = Strongly Disagree.	☹			☺				☺		
	1	2	3	4	5	6	7	8	9	10
1. We delivered on what we promised.										X
2. We were accessible when you needed to contact us.										X
3. We listened to you.										X
4. We kept you fully informed during the process.										X
5. You are willing to recommend us to others.										X
6. You would use us again if you needed an agent.										X
7. If you were in charge of my business, what's one thing you'd change? Nothing										
8. What did we do really well? Always available via communication and answering questions throughout the process. Delivering above and beyond on what was discussed initially in terms of both dollar value as well as experience.										
9. Were you aware that we also service the San Diego, California area?						<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		
10. May we include your comments in our marketing materials?						<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		

Thank You!