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Subject: Thank you

From: "Lisanne C. Bogle"

Date: Wed, Mar 20, 2013 2:19 pm

To: Jeff Howard

Jeff, Kimberly and Danielle:

I wanted to take the time to say a BIG THANK YOU for all of your assistance and involvement in my recent short sale. As a team you covered everything! You were there to answer questions, you were on the ball and most of all you were patient which helped me to feel calm about the situation. Although there was so much paperwork and it was certainly tedious, you took the time to check out all the documents to make sure they were completely filled out and that nothing was missing.

The weekly updates provided valuable information and reassurance that everything was moving along.

You are definitely a first class team. Thank you so much!

Regards

Lisanne C. Bogle

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